

# The 44th Analyst Meeting

June 7, 2023 (Wed)



Prime Market of the Tokyo Stock Exchange: 8360

# Contents

## **Summary of Business Results**

| Business Results for the Fiscal Year Ended    |    |
|---|----|
| March 31, 2023 (Summary)                      | 4  |
| Interest Income                               | 5  |
| Deposits, Loans                               | 6  |
| Securities                                    | 7  |
| Fees and Commissions                          | 10 |
| Expenses/OHR (Operating Expenses/Core Gross   |    |
| Business Profit)                              | 11 |
| Credit-Related Costs                          | 12 |
| Earnings Forecasts for the Fiscal Year Ending |    |
| March 31, 2024                                | 13 |

### Management Strategy and Capital Policy

Management Strategy

| 5 57  |    |  |
|---|----|--|
| Toward Improvement in Corporate Value       | 15 |  |
| Overview of the Medium-Term Management Plan | 16 |  |
| Quantitative Goals of the Medium-Term       |    |  |
| Management Plan and Results                 | 17 |  |
| Growth Strategy (Profitability Improvement) |    |  |
| Medium- to Long-Term Target Levels          | 18 |  |
| Roadmap                                     | 21 |  |
| Deepening and Expanding Core Businesses     | 22 |  |
| Exploring New Businesses                    | 24 |  |
| Upgrade of Securities Investment            | 26 |  |
| Group Growth Strategy                       | 27 |  |
|   |    |  |

| 28 |
|----|
| 30 |
| 32 |
|    |
| 34 |
|    |
| 35 |
| 36 |
| 37 |
| 39 |
| 40 |
|    |
| 41 |
|    |
| 42 |
|    |

### Appendix



# **Summary of Business Results**

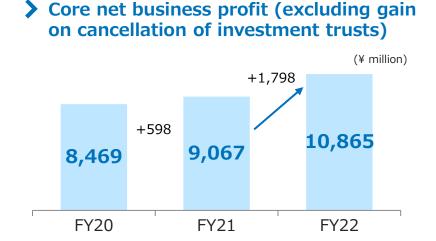


# Business Results for the Fiscal Year Ended March 31, 2023 (Summary)

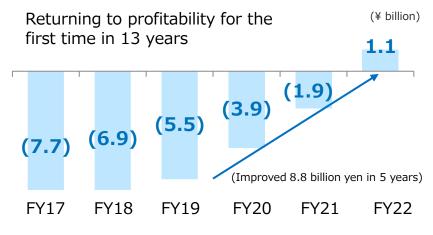
#### Non-consolidated

| (¥ billion)   | FY21  | FY22  | YoY   |
|---|-------|-------|-------|
| Gross business profit                                 | 29.2  | 26.3  | (2.9) |
| Interest income                                       | 27.4  | 30.9  | 3.4   |
| Fees and commissions                                  | 6.8   | 7.0   | 0.2   |
| Other operating income                                | (0.1) | (2.4) | (2.3) |
| Core gross business profit                            | 34.1  | 35.5  | 1.4   |
| JGBs and other bond transactions                      | (4.8) | (9.1) | (4.3) |
| Expenses  | 25.0  | 24.0  | (0.9) |
| General provision to loan loss reserve                | (0.4) | 0.9   | 1.4   |
| Net business profit                                   | 4.7   | 1.3   | (3.3) |
| Core net business profit                              | 9.0   | 11.4  | 2.3   |
| (Excluding gain on cancellation of investment trusts) | 9.0   | 10.8  | 1.7   |
| Non-operating losses                                  | 1.0   | 5.4   | 4.4   |
| Reversal of loan loss reserve                         | 0.9   | 0.3   | (0.6) |
| Equity share and similar transactions                 | 2.0   | 6.1   | 4.1   |
| Ordinary profits                                      | 5.7   | 6.7   | 1.0   |
| Extraordinary income (losses)                         | (0.6) | 0.0   | 0.6   |
| Total corporate taxes, etc.                           | 1.3   | 2.2   | 0.9   |
| Net income  | 3.8   | 4.5   | 0.7   |
| Credit-related costs                                  | 0.4   | 1.2   | 0.7   |

| Consolidated (¥ billion)                          | FY21 | FY22 | YoY |
|---|------|------|-----|
| Consolidated ordinary profits                     | 6.6  | 7.7  | 1.0 |
| Profit attributable to shareholders of the parent | 4.2  | 5.0  | 0.8 |



#### Customer service business profit\*

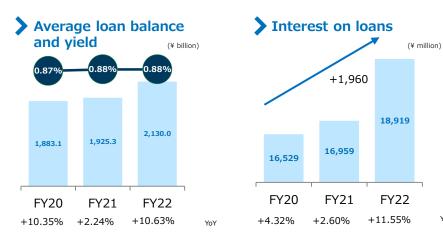


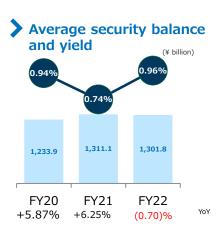
\* Customer service business profit

Average loan balance \* Yield difference on loans and deposits + Fees and commissions – Operating expenses

Interest on loans increased steadily, driving the increase in interest income.

|   | (¥ billion)  | FY21 | FY22  | YoY   |  |
|---|--|------|-------|-------|--|
| Intere                                    | est income   | 27.4 | 30.9  | 3.4   |  |
| N   | et interest margin                                       | 16.6 | 18.6  | 1.9   |  |
|   | Interest on loans  | 16.9 | 18.9  | 1.9   |  |
|   | Domestic operations                                      | 16.6 | 17.9  | 1.3   |  |
|   | International operations                                 | 0.3  | 0.9   | 0.6   |  |
|   | Interest on deposits                                     | 0.3  | 0.2   | (0.0) |  |
|   | Domestic operations                                      | 0.2  | 0.2   | (0.0) |  |
|   | International operations                                 | 0.0  | 0.0   | 0.0   |  |
| Ir  | nterest on securities                                    | 9.8  | 12.5  | 2.7   |  |
| (Ex                                       | ccluding gain on cancellation of investment trusts)      | 9.8  | 11.9  | 2.1   |  |
|   | Bonds  | 5.3  | 5.8   | 0.5   |  |
|   | Domestic operations                                      | 3.5  | 3.4   | (0.0) |  |
|   | International operations                                 | 1.7  | 2.3   | 0.5   |  |
|   | Stock  | 1.0  | 1.1   | 0.0   |  |
|   | Distributions on investment trusts                       | 3.4  | 5.5   | 2.1   |  |
|   | Gain on cancellation of investment trusts (gain surplus) | -    | 0.5   | 0.5   |  |
| Capital market investment and procurement |  | 0.9  | (0.3) | (1.2) |  |
|   |  |      |       |       |  |
| D   | omestic operations                                       | 25.4 | 28.7  | 3.3   |  |
| In  | nternational operations                                  | 2.0  | 2.1   | 0.1   |  |







YoY

(¥ billion)

Both balances of deposits and loans increased steadily.

| 4 3,548.1            | +120.7 (       | +3.5%)          |
|----------------------|----------------|-----------------|
|                      | . ==017 (      | +3.5%)          |
| 7 3,139.7            | +110.0 (       | +3.6%)          |
| 7 408.4              | +10.7 (        | +2.7%)          |
| <mark>%</mark> 51.5% | +0.2           | -               |
|                      | <b>7</b> 408.4 | 7 408.4 +10.7 ( |

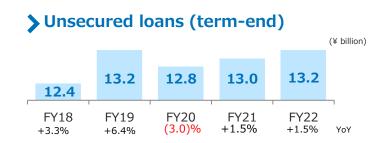
(Excluding Japan Post Bank)

| (¥ billion)                               |                   | FY21   | FY22                           | YoY (   | % (    | change)                    |         |        |        |   |         |
|---|-------------------|--|--------------------------------|---------|--------|----------------------------|---------|--------|--------|---|---------|
| Loans                                     |                   | 1,925.3  | 2,130.0                        | +204.7  | (      | +10.6%)                    |         |        |        |   |         |
|   |                   | Yamanashi Pref.  | 963.2                          | 1,002.9 | +39.7  | (                          | +4.1%)  |        |        |   |         |
|   | By market By area |  |                                |         |        | Outside of Yamanashi Pref. | 840.2   | 969.2  | +129.0 | ( | +15.3%) |
|   |                   | Loan assets under the control of head office departments | 121.8                          | 157.8   | +36.0  | (                          | +29.5%) |        |        |   |         |
|   |                   | General funds  | 1,264.4                        | 1,447.9 | +183.5 | (                          | +14.5%) |        |        |   |         |
|   |                   | By marke   | Non-commercial for individuals | 404.6   | 415.4  | +10.8                      | (       | +2.6%) |        |   |         |
|   |                   |  | Local government bodies        | 256.2   | 266.7  | +10.5                      | (       | +4.0%) |        |   |         |
| Loan shares in Yamanashi Pref. (term-end) |                   |  | 45.2%                          | 46.2%   | +1.0   |                            | -       |        |        |   |         |

| <b>&gt;</b> Balance of loans to SMEs (term-er |               |               |                |               |                |     |  |  |
|---|---------------|---------------|----------------|---------------|----------------|-----|--|--|
|   | 644.9         | 666.0         | 761.6          | 810.8         | 950.7          |     |  |  |
| ſ   | FY18<br>+4.8% | FY19<br>+3.2% | FY20<br>+14.3% | FY21<br>+6.4% | FY22<br>+17.2% | YoY |  |  |

> Housing loans (term-end)

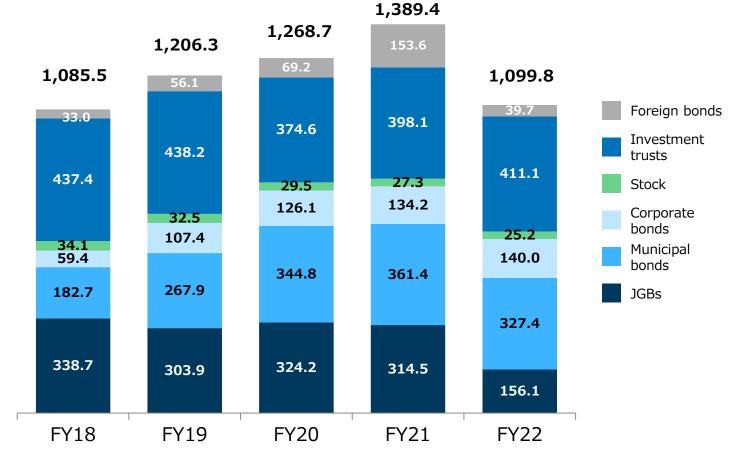
| 396.7         | 412.0         | 421.5         | 431.1         | 446.7         |     |
|---------------|---------------|---------------|---------------|---------------|-----|
| FY18<br>+3.5% | FY19<br>+3.8% | FY20<br>+2.3% | FY21<br>+2.2% | FY22<br>+3.6% | YoY |



Management of securities was adjusted in reaction to the changing market environment.

Balance of securities (subject to mark-to-market valuation)

Compared to FY21 (289.6) billion (¥ billion)

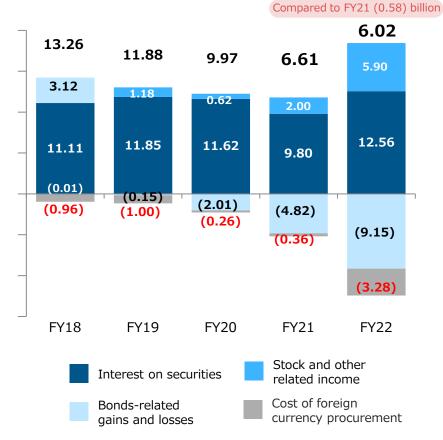


(¥ billion)

In order to improve profit/loss in and after the next fiscal year, we have reduced foreign bonds and other balances.

Valuation losses are recognized mainly in yen bonds and investment trusts due to higher interest rates both in Japan and overseas.

Securities gains and losses (¥ billion)



 \* From FY20, net reporting has been applied to gain or loss on cancellation of investment trusts. The method to settle accounts has been changed to recording gain surplus under interest on securities, and recording loss surplus under bond-related losses. (Surplus in the past was reprocessed and presented accordingly.)

\* Stock and other related income above includes gains and losses on investments in limited partnerships and money trusts.

Compared to FY21 (30.6) billion 52.5 42.9 1.8 19.4 0.9 23.6 (6.9)32.1 3.5 0.1 35.4 18.8 30.0 27.6 18.5 11.2 7.4 (0.2)(0.8)(12.1)(14.2)(6.2)(19.6)(2.8)FY18 FY20 FY21 FY22 FY19 Yen Investment Foreign bonds Stock bonds trusts

> Appraisal gains (losses)

\* Includes valuation gains and losses on investments in limited partnerships

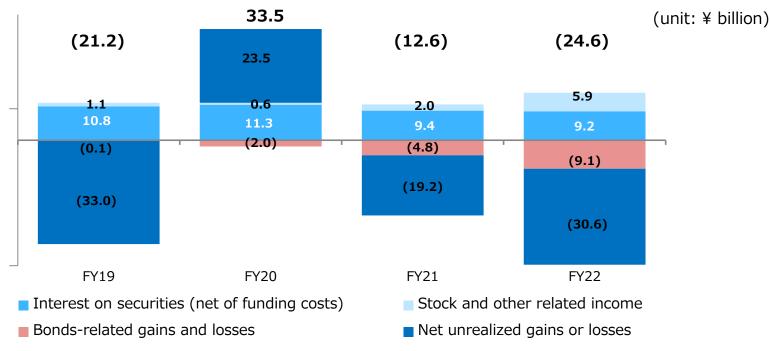
9

# Toward the reconstruction of a securities portfolio

## Overall profit/loss for FY2022: (24.6) billion yen

#### (Breakdown) Interest and dividend (net of funding costs): 9.2 billion yen Gain (loss) on marketable securities: (3.2) billion yen Increase (decrease) in unrealized gains/losses: (30.6) billion yen

- Although interest and dividend (net of funding costs) exceeded the initial plan, overall profit/loss was negative as valuation gains/losses deteriorated.
- While working to reconstruct the portfolio into a sounder one, we have reduced the balance of foreign bonds, etc. to improve profit/loss in and after FY2023.
- In order to develop human resources from a medium- to long-term perspective, we assign young employees to the securities division and continue to dispatch them to external organizations for training.
- In FY2023, we will work to reconstruct the securities portfolio based on medium- to long-term fundamental analysis while continuing to maintain cash at high levels due to wariness of the risks of interest rate rises and stock price falls.



## Total consulting practice established stable earnings.

|   | FY21  | FY22  |       |
|---|-------|-------|-------|
| (¥ million)   | FIZI  | FTZZ  | YoY   |
| Fees and commissions  | 6,816 | 7,056 | 240   |
| Fees and commissions  | 9,530 | 9,788 | 258   |
| Fee and commission expenses   | 2,713 | 2,732 | 19    |
| <main breakdown=""></main>  |       |       |       |
| Fee and commission income from financial products (excluding insurance for corporate customers) | 2,523 | 2,829 | 306   |
| Fee and commission for life insurance (excluding the corporate portion)                         | 982   | 1,628 | 646   |
| Fee and commission for investment trusts  | 1,393 | 1,035 | (358) |
| Brokerage fee and commission for financial products   | 139   | 151   | 12    |
| Fee and commission for public bonds   | 6     | 11    | 5     |
| Fee and commission income from corporations   | 1,804 | 1,772 | (32)  |
| Fee and commission for structured finance   | 927   | 973   | 46    |
| Fee and commission for consulting   | 304   | 250   | (54)  |
| Fee and commission for business matching  | 169   | 204   | 35    |
| Fee and commission for M&A  | 258   | 150   | (108) |
| Fee and commission received related to foreign exchange (domestic)                              | 1,647 | 1,523 | (124) |
| Loan payment premiums and guarantees  | 1,945 | 2,024 | 79    |

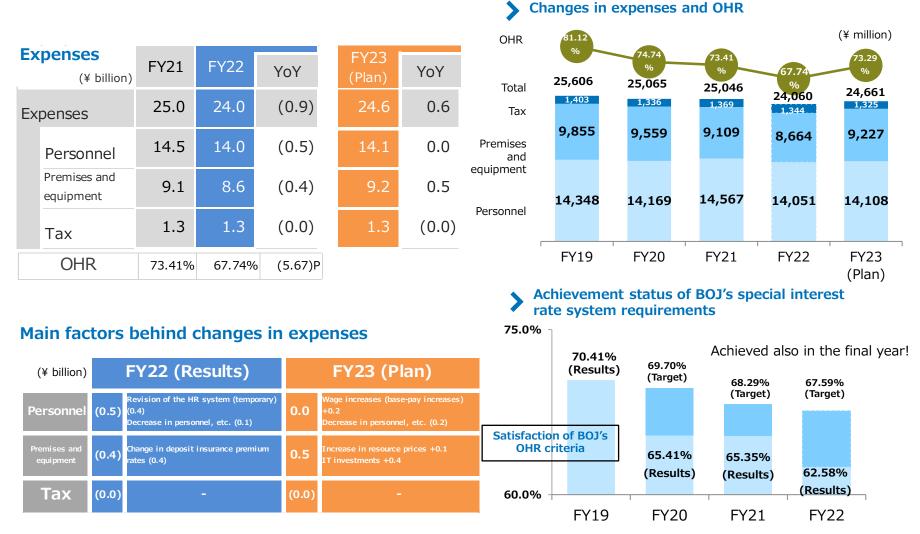
# > Trends in fees and commissions and service profit ratios



\* Service profit ratio = Fees and commissions / Core gross business profit

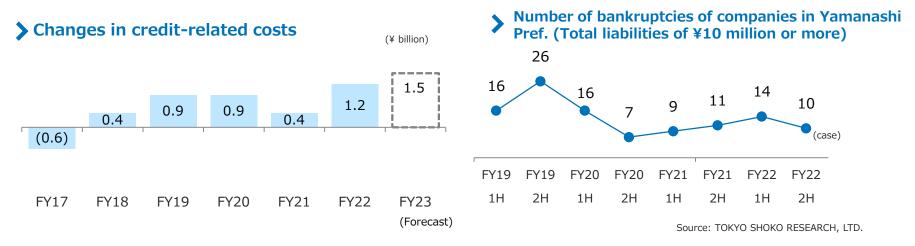
⑧ 山梨中央銀汗

Implement well-balanced cost reduction efforts and growth investment.



Credit-related costs are estimated conservatively from a precautionary viewpoint.

| (¥ billion)  | FY21   | FY22   | YoY    | FY23<br>(Forecast) | YoY    |
|--|--------|--------|--------|--------------------|--------|
| Credit-related costs   | 0.4    | 1.2    | 0.7    | 1.5                | 0.2    |
| Net provision to general loan loss reserve                           | (0.4)  | 0.9    | 1.4    | 0.0                | (0.8)  |
| Disposal of non-performing loans (non-<br>operating income (losses)) | 0.9    | 0.3    | (0.6)  | 1.4                | 1.1    |
| Net provision to specific loan loss reserve                          | 0.9    | 0.2    | (0.7)  | 1.3                | 1.1    |
| Provision to reserve for contingent losses                           | 0.0    | 0.0    | 0.0    | 0.0                | (0.0)  |
| Loans written-off and loss on sale of claims                         | 0.0    | 0.0    | 0.0    | 0.0                | 0.0    |
| Recoveries of written-off claims                                     | 0.0    | 0.0    | 0.0    | 0.0                | (0.0)  |
| Credit cost ratio  | 2.58bp | 5.91bp | 3.33bp | 6.52bp             | 0.61bp |



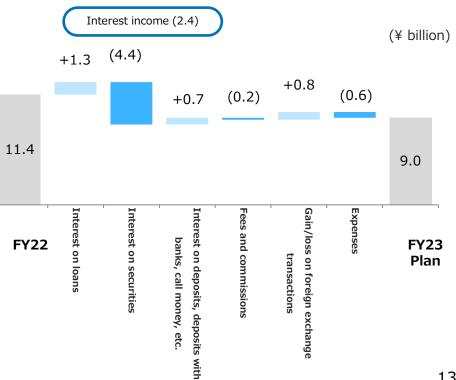
# ⑩山梨中央銀汗

| N                                      | on-consolidated<br>(¥ billion)                                     | FY22  | FY23<br>(Plan) | YoY   |
|--|--|-------|----------------|-------|
| Gros                                   | s business profit  | 26.3  | 33.4           | 7.0   |
|  | Interest income  | 30.9  | 28.4           | (2.4) |
|  | Interest on loans  | 18.9  | 20.2           | 1.3   |
|  | Interest on securities   | 12.5  | 8.1            | (4.4) |
|  | Fees and commissions   | 7.0   | 6.8            | (0.2) |
|  | Other operating income   | (2.4) | (1.6)          | 0.8   |
| С                                      | ore gross business profit  | 35.5  | 33.6           | (1.8) |
| JC                                     | Bs and other bond transactions                                     | (9.1) | (0.2)          | 8.9   |
| Expe                                   | Expenses   |       | 24.6           | 0.6   |
| General provision to loan loss reserve |  | 0.9   | 0.0            | (0.8) |
| Net                                    | Net business profit  |       | 8.7            | 7.3   |
| Core                                   | net business profit  | 11.4  | 9.0            | (2.4) |
|  | t business profit (excluding gain on<br>tion of investment trusts) | 10.8  | 9.0            | (1.8) |
| Non-                                   | operating losses   | 5.4   | (1.5)          | (6.9) |
| R                                      | eversal of loan loss reserve                                       | 0.3   | 1.4            | 1.1   |
| Ec                                     | uity share and similar transactions                                | 6.1   | 0.3            | (5.8) |
| Ordinary profits                       |  | 6.7   | 7.2            | 0.4   |
| Net i                                  | income   | 4.5   | 5.0            | 0.4   |

| Consolidated (¥ billion)                          | FY22 | FY23<br>(Plan) | YoY |
|---|------|----------------|-----|
| Consolidated ordinary profits                     | 7.7  | 7.9            | 0.1 |
| Profit attributable to shareholders of the parent | 5.0  | 5.3            | 0.2 |

While core net business profit is expected to decrease, net income is expected to exceed the previous year's level.

#### Factors contributing to the change in core net business profit





# Management Strategy and Capital Policy



# ⑩ 山梨中央銀汗

# Realization of sustainable growth and mediumto long-term improvement of corporate value

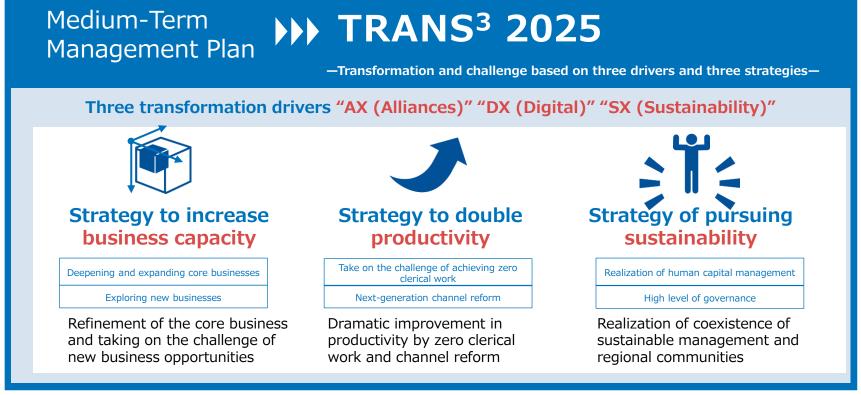
| Capital-cost and stock-price conscious<br>management practices  |   |  |  |
|---|---|--|--|
| Board of Dire   | ectors () Executiv  | e Members  |  |
| Growth Strategy (Profitability<br>Improvement)  | Capital Strategy  | Sustainable Strategy   |  |
| <ul> <li>Deepening and expanding core<br/>businesses</li> <li>Strengthen risk-taking particularly in<br/>relation to loans and expand<br/>associated corporate-related fees</li> <li>Reconstruction of securities portfolio</li> <li>Exploring new businesses</li> <li>Establishment of various business<br/>operation methods</li> <li>Finding new revenue sources by<br/>supporting the solving of regional<br/>issues</li> <li>Strategic investment</li> <li>DX investment (digital foundation<br/>reform and next-generation channel<br/>reform)</li> <li>Investment to improve productivity</li> <li>Group company strategy</li> <li>Strengthen group management<br/>capability</li> </ul> | <ul> <li>Effective use of capital <ul> <li>Focus on the balance between soundness, return, and shareholder return</li> </ul> </li> <li>Shareholder return <ul> <li>Maintain the payout ratio on profit attributable to owners of parent roughly at 30%</li> <li>Take a flexible approach to acquisition of own shares</li> </ul> </li> <li>Reduction of strategic shareholdings <ul> <li>Establish a strategic shareholdings reduction policy</li> <li>Plan to reduce the balance by roughly 10 billion yen in fair value terms during the medium-term plan period</li> </ul> </li> <li>Enhancement of dialogue with shareholders and institutional investors <ul> <li>Appropriate information disclosure based on constructive dialogue</li> </ul> </li> </ul> | <ul> <li>Environment-conscious<br/>management initiatives         <ul> <li>Establishment of a structure to<br/>address climate-related issues</li> </ul> </li> <li>Responses to TCFD<br/>recommendations         <ul> <li>Strengthen efforts to resolve<br/>climate-related issues</li> </ul> </li> <li>Reduction in CO<sub>2</sub> emissions         <ul> <li>Activities for reducing CO<sub>2</sub><br/>emissions</li> </ul> </li> <li>Human capital management<br/>initiatives         <ul> <li>Expand human capital investment</li> <li>Human resource development<br/>policy and internal environment<br/>improvement policy</li> </ul> </li> </ul> |  |

# Structural diagram

Management philosophy

Long-term vision

**Region-based operations and sound management** Value Creation Bank



Purpose (significance of existence)

# "Open Up a Bright Future from Yamanashi"

④ 山梨中央銀汗

# Medium-Term Management Plan "TRANS<sup>3</sup> 2025"

| LADT   |                     | ·                 |   |                            |
|--|---------------------|-------------------|---|----------------------------|
| KPI  | FY21<br>(Results)   | FY22<br>(Results) | FY24<br>(Final year of the<br>Medium-Term<br>Management Plan) | Ideal                      |
| OHR (Operating expenses/Core gross business profit)                            | 73.41%              | 67.74%            | 73.5% or less   | 60% level                  |
| ROE (current net income basis)   | 1.82%               | 2.34%             | 3% or more  | 5% or more                 |
| Ratio of female managers and supervisors                                       | 13.1%               | 14.81%            | 15% or more   | 40% or more                |
| Rate of reskilling-based reallocation of clerical workers                      | -                   | 5.01%             | 30% or more   | 70% or more                |
| Sustainable finance <sup>*1</sup> investment and loan amount                   | 71.5 billion<br>yen | 118 billion yen   | 250 billion yen<br>or more                                    | 800 billion yen<br>or more |
| Reduction rate of greenhouse gas<br>(CO <sub>2</sub> ) emissions <sup>*2</sup> | 30.08%              | 52.66%            | 46% or more   | 60% or more                |
| KGI  |                     |                   |   |                            |
| Profit attributable to shareholders of the parent                              | 4.2 billion<br>yen  | 5 billion yen     | 6 billion yen or<br>more                                      | 10 billion yen or<br>more  |

- \*1. Investment and loan that contribute to creating sustainable regional society (environment, education, start of business, succession of business, etc.)
- \*2. Comparison with FY2013; target scope: Scope 1 + Scope 2 (including emissions from the use of gasoline since FY2022; prior data also adjusted in the same manner)

#### Version upgrades of targets set forth in Medium-Term Management Plan "TRANS<sup>3</sup> 2025"

- Upward revision of targeted CO<sub>2</sub> emissions reduction rate
- Clarified the timing of achievement of financial and non-financial targets set forth as "ideal."

| KPI   | FY21<br>(Results)   | FY22<br>(Results) | FY24<br>(Final year of the<br>Medium-Term<br>Management Plan) | Ideal   | Achieved<br>by |
|---|---------------------|-------------------|---|---|----------------|
| OHR (Operating expenses/Core gross business profit)                         | 73.41%              | 67.74%            | 73.5% or less   | 60% level   | FY27           |
| ROE (current net income basis)  | 1.82%               | 2.34%             | 3% or more  | 5% or more  | FY27           |
| Ratio of female managers and supervisors                                    | 13.1%               | 14.81%            | 15% or more   | 40% or more   | FY30           |
| Rate of reskilling-based reallocation of clerical workers                   | -                   | 5.01%             | 30% or more   | 70% or more   | FY30           |
| Sustainable finance <sup>*1</sup> investment and loan amount                | 71.5 billion<br>yen | 118 billion yen   | 250 billion yen<br>or more                                    | 800 billion yen or<br>more  | FY30           |
| Reduction rate of greenhouse gas (CO <sub>2</sub> ) emissions <sup>*2</sup> | 30.08%              | 52.66%            | 70% or more   | Carbon neutrality   | FY30           |
| KGI   |                     |                   | reduc<br>FY20   | rd revision of targeted CO <sub>3</sub><br>tion rate<br>24: From 46% or more to<br>I: 60% or more to CN | -              |
| Profit attributable to shareholders of the parent                           | 4.2 billion yen     | 5 billion yen     | 6 billion yen or<br>more                                      | 10 billion yen or<br>more   | FY27           |

\*1. Investment and loan that contribute to creating sustainable regional society (environment, education, start of business, succession of business, etc.)

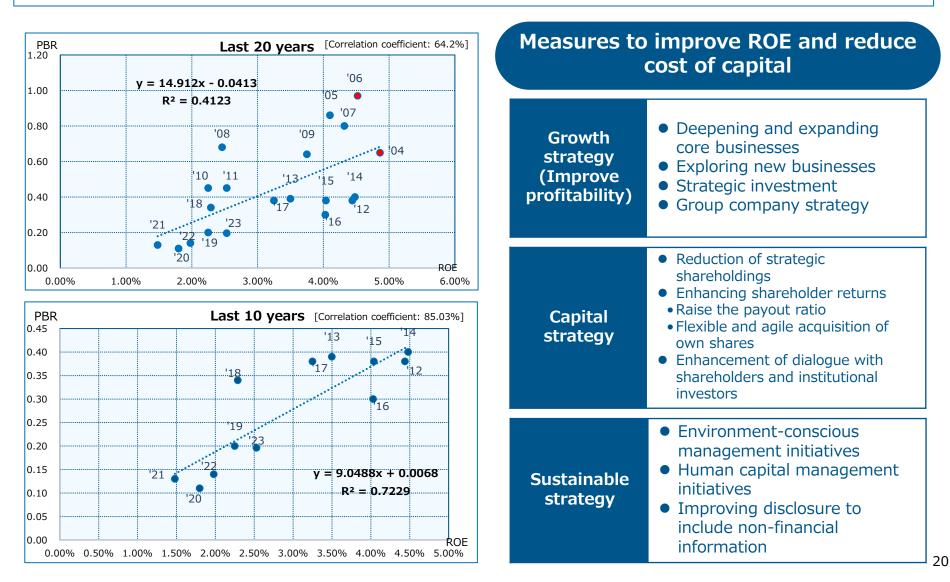
\*2. Comparison with FY2013; target scope: Scope 1 + Scope 2 (including emissions from the use of gasoline since FY2022; prior data also adjusted in the same manner)

- Aim to achieve, by FY2027, quantitative goals of "consolidated net income of 10 billion yen" and "ROE of 5% or more" set forth as "ideal" toward closing the gap from the assumed cost of capital of 7%.
- Allocate capital in a well-balanced manner to growth investment, shareholder return, etc., while maintaining consolidated regulatory capital ratio roughly at 10%.

|   |                                     | Long-term vision: Value Creation Bank |                | Bank                                  |  |
|---|-------------------------------------|---------------------------------------|----------------|---------------------------------------|--|
| Medium-Term<br>Management Plan              | [STEP up 2019]<br>From FY16 to FY18 | [Value+ 2022]<br>From FY19 to FY21    |                | 5 <sup>3</sup> 2025]<br>22 to FY24    | Ideal<br>From FY25 to FY27                                       |
| Fiscal year                                 | FY2018                              | FY2021 results                        | FY2022 results | By FY2024                             | By FY2027  |
| Consolidated net income                     | 4.9 billion yen                     | 4.2 billion yen                       | 5 billion yen  | 6 billion yen or more                 | 10 billion yen or more   |
| Consolidated<br>dividend payout ratio       | 23.7%                               | 30.1%                                 | 27.8%          | payout ratio r                        | lidated dividend<br>oughly at 30%<br>o acquisition of own shares |
| Consolidated<br>regulatory capital<br>ratio | 13.80%                              | 11.71%                                | 10.72%         | Approx                                | x. 10%   |
| EPS   | 147.15 yen                          | 132.73 yen                            | 161.78 yen     | 200 yen or more                       | 330 yen or more  |
| ROE   | 2.25%                               | 1.98%                                 | 2.53%          | 3% or more                            | 5% or more   |
| PBR   | 0.2 times                           | 0.14 times                            | 0.18 times     | 0.3 times or more                     | 0.5 times or more  |
| Cost of capital                             | -                                   | -                                     | (calculated    | Assumed to be 7% based on CAPM, using | Rp of 6.5%)  |

① 山梨中央銀行

- There is a high correlation between the Bank's ROE and PBR.
- We will work to reduce cost of capital as well as improve ROE, in order to improve PBR.



# Growth Strategy (Roadmap)

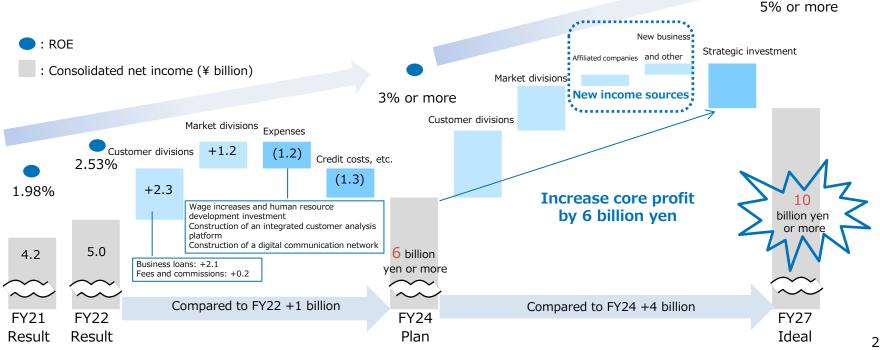
# Roadmap toward achieving consolidated net income of 10 billion yen

#### Toward achieving the Medium-**Term Management Plan**

- Increase interest mainly on business loans
- Strengthen market investment capability through portfolio reconstruction
- Investment in growth fields to bolster profit

#### Schematic illustration of increases in profit toward the ideal results

- Strengthen personal loan strategy as well as business loan strategy
- Expand non-financial earnings in the field of consulting services
- Upgrade securities portfolio management
- Strengthen group functions, expand business domains, and use idle real estate effectively
- Accelerate strategic investment



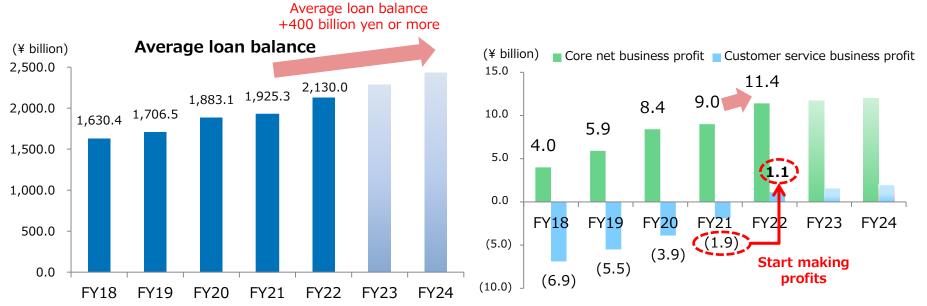
# Growth Strategy (Deepening and Expansion of Core Business): Enhancing Loans (1)

# ⑩山梨中央銀汗

## Top line growth through increases in loans drives Bank growth.

Average loan balance target for FY2024: +400 billion yen or more compared with FY2021

- <u>We aim to increase average loan balance by 400 billion yen or more</u> during the period of the current Medium-Term Management Plan.
- The regulatory capital ratio is expected to decline by approximately 1.7 pt (rough estimate based on most recent RW results) due to increase in risk-weighted assets.
- Interest on loans is expected to increase approximately by more than 3 billion yen in addition to increases in associated consulting fees (fee and commission income).
- Profit from customer services has become positive in FY2022.



# Growth Strategy (Deepening and Expansion of Core Business): Enhancing Loans (2)

# Average business loan balance target for FY2024: +350 billion yen or more compared with FY2021

#### Yamanashi Policy

- Perform financial intermediation functions from the start of business to business succession and turnaround based on feasibility assessment (and also provide equity capital, such as subordinated loans and equity).
- In addition to financial intermediation, provide consulting services that are optimal for the resolution of issues faced by our customers or local communities, including those in non-financial areas, such as employment agency services and ICT and DX implementation support services.

#### Tokyo Policy

- Increase and strengthen balances through commercial distribution sales and the development of wealth management business.
- Increase and strengthen loans to large enterprises whose risk weight is low based on profitability assessment, such as RORA.
- Create capital needs through two-way business matching between Tokyo and Yamanashi and helping customers expand into Yamanashi or form alliances with Yamanashi-based companies.

#### Common Policy

• In structured finance, we take risks appropriately mainly focusing on non-recourse real estate loans through the Shizuoka-Yamanashi Alliance.

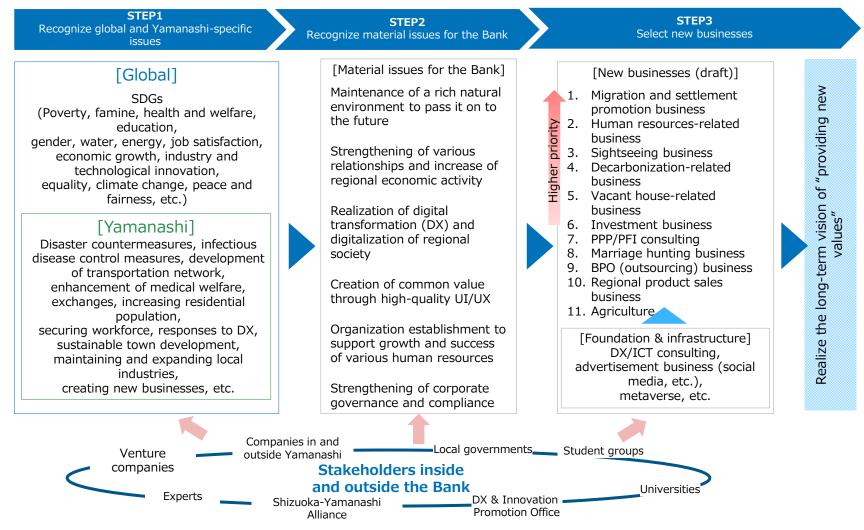
⑩山梨中央銀行

• We apply accumulated know-how for the resolution of local issues (project finance, LBO loans, etc.) to secure profit opportunities.

# Average personal loan balance target for FY2024: +50 billion yen or more compared with FY2021

- Increase and strengthen the balance of housing loans by enhancing their product features, strengthening sales to business operators at housing loan bases, and forming alliances with housing-related companies.
- Strategically strengthen unsecured loans, such as consumer finance, in order to strengthen the overall
  profitability of personal loans.
- ⇒ Strengthen the digital channel and improve UI/UX by introducing a bank app, revise products, and review promotion.

# Finding new revenue sources by supporting the solving of regional issues



Consider establishing new companies, including the use of a "advanced banking service company" structure, after selecting new businesses.

# Improving the profitability of transactions with local governments

# Switching the handling of payment slips to fee-based service

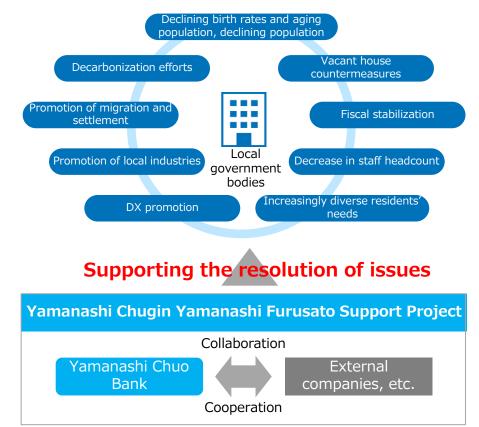
- Agreement with Yamanashi Prefecture on switching to fee-based services (April 2023)
- This progressive result is influencing other regional banks.
- Negotiation is underway with municipalities to agree on switching to fee-based services from FY2024.

Rationalization of the collection and payment agent service

- The slip-less and cashless payment promotion project implemented at the same time in Yamanashi Prefecture.
- Activities are conducted in collaboration with financial institutions, local governments, economic organizations, etc. in Yamanashi.

| 口座加<br>スマ-          | 穿₀納付は、<br>最替、パソコン、<br>- トフォンで!!<br>■ □ 麗 □ ფ   | 簡単便利   |
|---------------------|--|--|
| 日 使 利<br>被 実<br>交 心 | 1.00002.0000000000000000000000000000000  | 0:         800.00001/0-00000           0:0:0:0:0:0:0:0:0:0:0:0:0:0:0:0:0:0:0:  |
|                     | 1.88550.77%7.89948 (<br>2.365024889489487881 (<br>3.8878756 · 521<br>199758 · 1-3-95048298 |  |
|                     | 2.0日・1012-1010日でスピーディー1<br>3.現在不可でから・安全1   | <ul> <li>TaxIII(2010、017A0210)、日本電</li> <li>デドにANTSS&gt;ステムです。NL,</li> <li>(21、カームパージをご配くだかい)</li> <li>(4Tax)</li> <li>(100)</li> <li>(4Tax)</li> <li>(100)</li> <li>(4Tax)</li> <li>(100)</li> <li>(4Tax)</li> <li>(4Tax)</li></ul>   |
|                     |  | た<br>2010年10月10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10日<br>2010年10月<br>2010年10日<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月<br>2010年10月 |

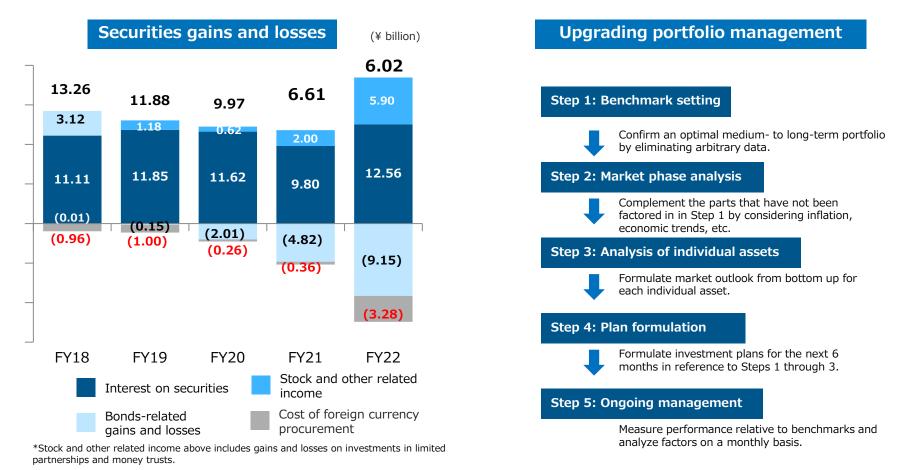
# Administrative measures promotion support



- Improve the profitability of transactions with local governments while supporting the measures of local governments to solve local issues.
- Strengthen win-win relationships with local government and contribute to sustainable local development by supporting administrative measures.

## **Reconstruction of securities portfolio**

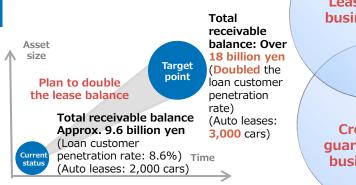
- Work to upgrade portfolio management using benchmarks and to reconstruct the securities portfolio based on medium- to long-term fundamental analysis.
- Aim to achieve an overall profit of 12 billion yen annually (averaged over 3 years) during the period of the current Medium-Term Management Plan.



# Strengthening of group strategy

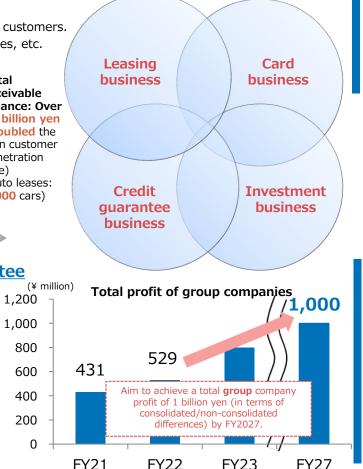
#### Yamanashi Chugin Lease

- Strengthen efforts on large projects and sales to suppliers.
- Create a capability to invest in loans and leases in an integrated manner.
- Increase penetration rate to loan customers.
- Strengthen auto leases, ESG leases, etc.



#### Yamanashi Chuo Guarantee

- Increase and strengthen new 1,200 guarantees of housing loans in coordination with the Bank.
- Strengthen the capability to manage delinquent receivables and indemnification claims.
- Contribute to consolidated profit by becoming a whollyowned subsidiary of the Bank.



#### Yamanashi Chugin DC Card

- Promote cashless operations in coordination with the Bank.
- Strengthen the development of affiliates and JiMOCA partners.
- Capture large-volume payment needs of corporate customers.
- Strengthen promotion through non-face-to-face channels.

<<u>Ratio of cashless payments in Yamanashi</u> <u>Prefecture></u> Aim to raise it from **24.4%** to **40%**. (from 2019 to 2030)

#### Yamanashi Chugin Management Consulting

- Invest in promising venture companies.
- Promote various funds in coordination with the Bank.
- Develop human resources and acquire knowhow in coordination with external parties (recruitment firms, etc.).

# Approach to the effective use of capital

## (1) Balanced capital policy

Focus on the balance between soundness, return, and shareholder return.

#### Soundness (stable business foundation)

Sustainable enhancement of corporate value Medium-Term Management Plan target ROE: 3% or more

- Stable supply of funds to the regional economy
- Stability to enable the Bank to invest in growth
- investment opportunities in a flexible manner

#### Enhancement of shareholder return

- Strengthening shareholder returns through improving profitability
- Acquiring own shares in a flexible manner

#### Ideal ROE: 5% or more

#### Profitability

- Growth investments to deepen and expand the core business and in new businesses, etc.
- Securing profit in consideration of risk-return characteristics

#### (2) Effective use of capital

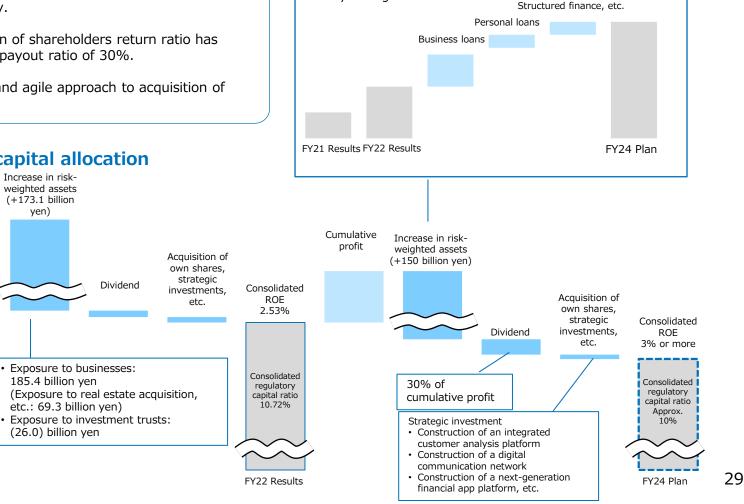
# Effective<br/>use of<br/>capitalCarry out growth investments and provide shareholder returns while<br/>maintaining soundness (consolidated regulatory capital ratio roughly at 10%).• Take risks through structured finance, sustainable investment and lending,<br/>personal loans, provision of equity capital to regional companies, etc., in addition<br/>to business loans.• Invest in new businesses toward the resolution of regional issues.• Invest in DX and human capital.• Enhance and strengthen shareholder returns through improving profitability.

# **Capital allocation**

- Increase risk-weighted assets mainly through business ٠ loans.
- Strategic investments focus on the fields that support • our growth strategy.
- The rough indication of shareholders return ratio has been changed to a payout ratio of 30%.
- We take a flexible and agile approach to acquisition of own shares.

#### Example of increases in risk-weighted assets

Expected to increase by 150 billion ven over the next 2 years mainly through business loans.



#### **Example of capital allocation**

Cumulative

profit

Consolidated

ROE 1.98%

Consolidated

regulatory

capital ratio

11.71%

FY21 Results

# **Revision of shareholder return policy**

| Changes                            | Description  |
|------------------------------------|--|
| Base profit for shareholder return | <u>Changed</u> from "net income (non-consolidated)" <u>to "profit attributable</u><br><u>to owners of parent."</u>   |
| Return ratio, etc.                 | <u>Changed</u> from "shareholders return ratio of 20 to 30%" <u>to "maintain</u><br>payout ratio roughly at 30% and take a flexible and agile approach<br>to acquisition of own shares." |

#### Previous shareholder return policy

Our basic shareholder return policy is to strive to accumulate adequate internal reserves to maintain sound management in due consideration of the public nature of the banking business while maintaining stable dividends. More specifically, we aim to maintain a stable annual dividend of 35 yen per share and to maintain the shareholders return ratio (which considers both dividend and acquisition of own shares) roughly at the levels of 20% to 30% per year.

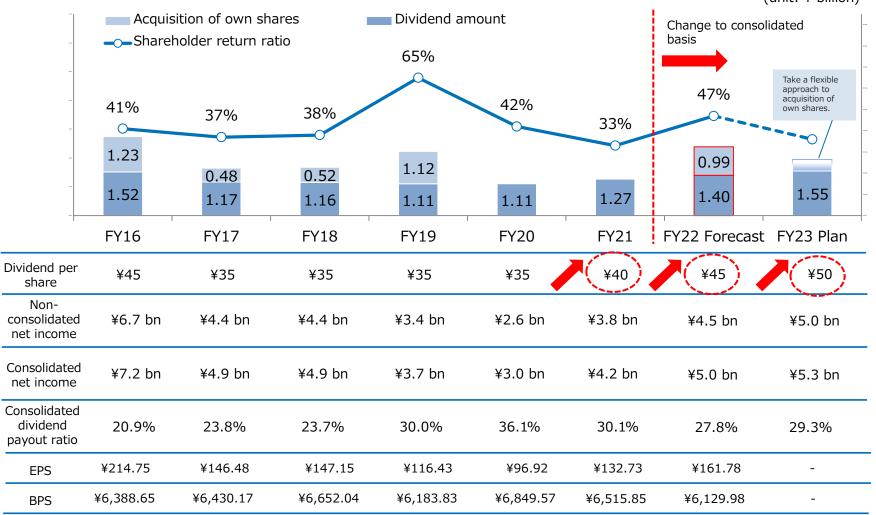


#### **Revised shareholder return policy**

Our basic shareholder return policy is to strive to accumulate adequate internal reserves to maintain sound management in due consideration of the public nature of the banking business while maintaining stable dividends. More specifically, we aim to maintain the payout ratio at roughly 30% of profit attributable to shareholders of the parent and to take a flexible and agile approach to acquisition of own shares.

## **Revision of shareholder return policy**

- In conjunction with the revision of shareholder return policy, we plan to increase the annual dividend for FY2022 from the initial forecast by 5 yen to 45 yen.
- We plan to increase dividend by 5 yen to 50 yen also for FY2023 to achieve dividend increases for three consecutive fiscal years.
   (unit: ¥ billion)

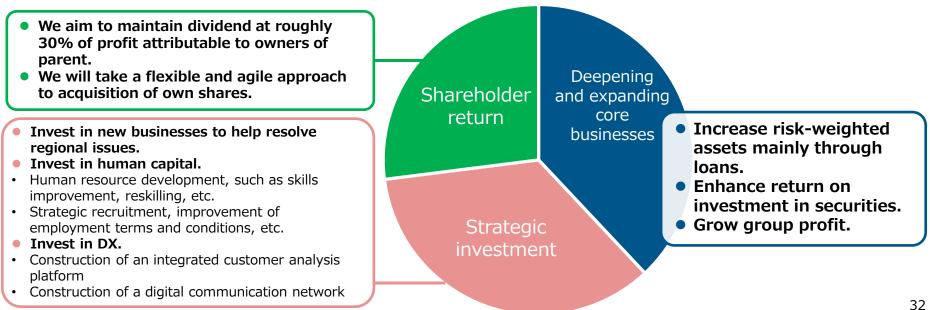


## Policy on strategic shareholdings

- In accordance with the purport of the Corporate Governance Code, we have established a policy on strategic shareholdings and is reducing such shareholdings based on the periodic review of the significance of the holding of each stock.
- In order to accelerate the reduction of strategic shareholdings, we have established reduction targets for such shareholdings.

**Reduction target** 

- Reduce strategic holdings of listed shares by approx. 10 billion yen\* in fair value terms by FY2024.
   \* Compared with FY2021, excluding changes in fair value
- We aim to reduce the ratio of strategic shareholdings (in fair value terms) to consolidated net assets to 10% or less in the long term.
- Any capital generated from the sale will be invested in a well-balanced manner for the purpose of enhancing corporate value.



Capital Strategy (Reduction of Strategic Shareholdings) (2) ① 山梨中央銀汗

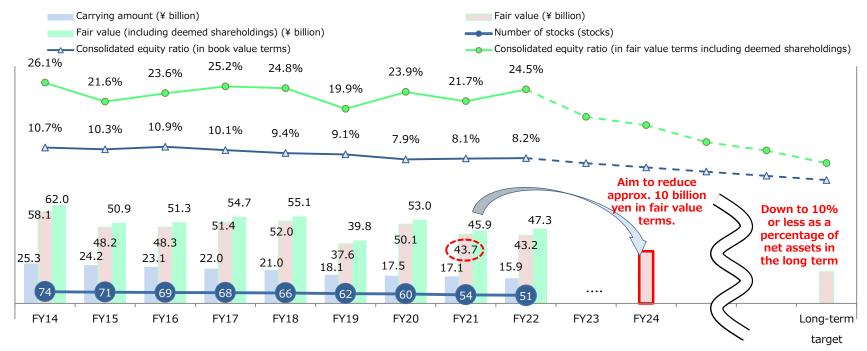
# Successively reduce strategic shareholdings (as a percentage of net assets) based on quantitative and qualitative assessments.

- The Bank will reduce strategic shareholdings, following full discussions with counterpart companies and other entities, based on perspectives such as capital efficiency and curtailing stock holding risk.
- In FY2022, we have reduced such shareholdings by 2.5 billion yen in fair value terms.

| (1) Reduction amount | (2) Change attributable to changes in fair value | (3) Net reduction amount<br>((1) – (2)) |
|----------------------|--|---|
| 2.99 billion yen     | 0.48 billion yen                                 | 2.51 billion yen                        |

Ratio of strategic holdings of listed shares as of March 31, 2023 (in book value terms): 8.2% (as a percentage of net assets)

<Changes in strategic holdings of listed shares>



# Capital Strategy (Enhancement of Dialogue with Shareholders and Institutional Investors)

# ⑩山梨中央銀汗

## **Dialogue with various stakeholders**

The Bank recognizes that it is more important than ever to build a long-term, stable relationship of trust with shareholders. As part of such efforts, we started, in the second half of FY2022, the following initiatives to strengthen engagement with institutional investors and major shareholders:

# Interviews with major institutional investors

 Interviews with business corporations and individuals holding more than a certain number of shares

We intend to share with management issues identified through dialogues and reflect them in future measures in order to achieve medium- to long-term enhancement of corporate value.

#### Status of dialogue in FY2022 (in 2H) **Dialogue with** 10 investors in Japan and two shareholders By location Institutional investors 12 overseas investors 7 Attendees Business Persons in charge of exercising 35 Investors holding from the **Recognition of issues** corporations voting rights, ESG, and stewardship more than a **Realization of** investors certain number Sharing with measures of shares Individuals 29 management Attendees Managing Directors, Executive from the Bank Officers, etc. Main discussions during dialogues Progress management led by Reflect improvements in a meeting body measures Messages from an outside Improving ROE directors Capital policy Clarification of growth Composition of skill items Governance strategy Promotion of women (succession We will share internally opinions including promotion to managerial Better TCFD disclosure and supervisory/officer positions) received during dialogues and address them in accordance with **Reduction of strategic** CO<sub>2</sub> emission reduction Sustainability their priority in order to enhance shareholdings targets Capital our corporate value. policy Shareholder return Human capital disclosure

# **Establishment of a structure to address climate-related issues**

#### Establish a Sustainability Committee (June 2022)

| Composition                           | <ul> <li>Chairperson<br/>Members</li> <li>President<br/>Senior Managing Directors, Managing Directors, and General Managers of Corporate Planning<br/>Division, Human Resources Division, General Affairs Division, Sales Management Division,<br/>Consultation Sales Division, and Regional Revitalization Promotion Division</li> <li>Observers</li> <li>Standing Corporate Auditors</li> </ul> |  |
|---------------------------------------|---|--|
| Roles of the<br>Committee             | <ul> <li>Discuss and deliberate on measures for and policies on initiatives toward the realization of sustainability management.</li> <li>Ensure the alignment of climate-related and other risks with management strategy, management issues, etc.</li> </ul>  |  |
| Meeting<br>status and<br>major agenda | <ul> <li>Meetings are held on a monthly basis.</li> <li>Establish a sustainability policy, discuss and deliberate on initiatives toward the realization of human capital management, etc.</li> </ul>  |  |

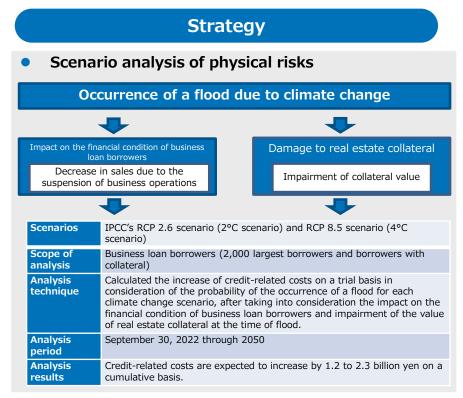
#### Yamanashi Chuo Bank Group Sustainability Policy (December 2022)

Under a management philosophy of "regional-based operations and sound management," the Yamanashi Chuo Bank Group will provide comprehensive financial services to people in the region while working diligently to resolve various issues surrounding the regional society, such as declining population and climate change, thereby aiming to enhance its social value and economic value from the medium- to long-term perspective.

Through these efforts, we will build and improve relationships of trust with all stakeholders and work with them to realize a sustainable regional society.



Performed a scenario analysis on physical risks associated with strategy and calculated the percentage of carbon-related assets in loans. Revised CO<sub>2</sub> emission reduction targets upward and calculated Scope 3 emissions.



#### Percentage of carbon-related assets

| Energy | Transportation | Materials and structures | Agricultural, food, and<br>forestry products |
|--------|----------------|--------------------------|--|
| 2.93%  | 10.58%         | 19.30%                   | 2.27%  |

\* The Bank aggregated data by deeming the sector to which the major business of each customer belongs as the applicable sector, based on the sector classification of the Bank of Japan.

#### **Indicators and targets**

#### Revised CO<sub>2</sub> emission reduction targets

| Medium-term<br>target<br>(FY24) | At least 70% decrease by FY2024 compared with FY2013 |
|---------------------------------|--|
| Long-term target<br>(FY30)      | Achieve carbon neutrality by FY2030                  |

#### Calculation of Scope 3 emissions

We calculated emissions in Category 6 (Business travel) and Category 7 (Employee commuting), which are part of Scope 3. As we recognize the importance of calculating emissions in Category 15 (Investments) toward the realization of a carbon-free society, we will enhance our analysis going forward.

| Category 6 (Business<br>travel) | 313.95 t-CO <sub>2</sub> |
|---------------------------------|--------------------------|
| Category 7 (Employee commuting) | 928.94 t-CO <sub>2</sub> |

#### Sustainable finance amount targets and results

| Sustainable finance (including environmental finance) |   |
|---|---|
| Medium-term<br>target<br>(FY24)                       | 250 billion yen or more                           |
| Long-term target<br>(FY30)                            | 800 billion yen or more (400 billion yen or more) |
| FY22  | 118 billion yen (58.7 billion yen)                |

CO<sub>2</sub> emissions are decreasing steadily as a result of our active efforts to reduce them.

### Upward revision of CO<sub>2</sub> emission reduction targets

- We have revised greenhouse gas  $(CO_2)$  emission reduction targets upward as shown in the table below. In conjunction with the revision, we have also revised targets in the Medium-Term Management Plan.
- We have also revised the scope of calculation to the sum of CO<sub>2</sub> emissions (Scope 1 and 2) of the Bank, stated in its periodical reports under the Act on the Rational Use of Energy and emissions from the use of gasoline.

| Item                         | Previous targets                        | Revised targets                                  | Changes in the Bank's CO <sub>2</sub> emissions   |
|------------------------------|---|--|---|
| Medium-term<br>target (FY24) | 46% decrease<br>compared with<br>FY2013 | At least 70%<br>decrease compared<br>with FY2013 | 8000<br>7000<br>6000<br>Compared with FY2013<br>(25.87)%<br>Compared with FY2013<br>(30.08)%  |
| Long-term<br>target (FY30)   | 60% decrease<br>compared with<br>FY2013 | Carbon neutrality                                | 5000<br>4000<br>3000  |
| Period                       | From FY2022 to<br>FY2030                | No revision                                      | 2000  |
| Target                       | Scope 1 and 2<br>(excluding gasoline)   | Scope 1 and 2<br>( <u>including</u> gasoline)    | 0         FY2013         FY2020         FY2021         FY2022           Total         6,493         4,813         4,540         3,074           Scope2         5,659         4,080         3,858         2,367           Scope1         834         733         682         707 |

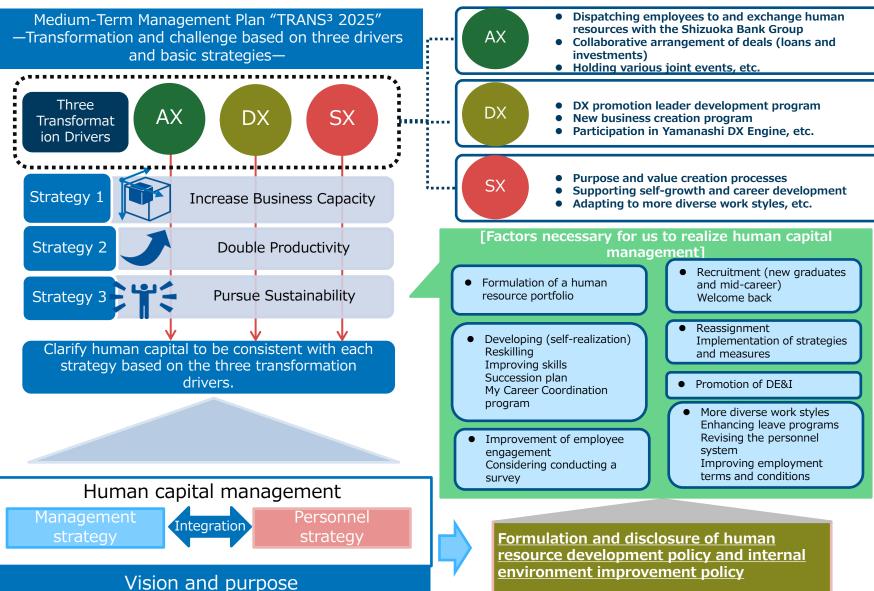
# CO<sub>2</sub> emission reduction roadmap

|        | Fiscal year | 2013              | 2020           | 2021       | 2022                       | 2023                                       | 2024  | 2025                       | 2026                       | 2027                    | 2028             | 2029               | 2030              |
|--------|-------------|-------------------|----------------|------------|----------------------------|--|---|----------------------------|----------------------------|-------------------------|------------------|--------------------|-------------------|
| Target |             | Upward re<br>targ |                |            | (<br>(<br>CO2 emissio<br>( | Medium-te<br>Long-term<br>J<br>on reductio | rm target<br>target: 60<br>n targets<br>rm target | 0% reducti<br>: At least 7 | on by FY20<br>70% reduct   | )30 compa<br>tion by FY | •                |                    | Y2013)            |
| Scope1 | Gasoline    |                   |                |            | Re                         | eplace gasol                               | ine-powere  | d company                  | vehicles wit               | h electric o            | r other eco-     | friendly vehic     | cles              |
| Scope2 | Electricity |                   | Switch to elec | switch lig | hting equi                 |  | itch to ren<br>n (paperle                         | ss operatio                |                            | ıgh power<br>y-consciou | saving, et       | c.)<br>s (ZEB bran | Inches)           |
| Others | Offset      |                   |                | [          |                            |  |   |                            | ER prefectu<br>rough parti |                         | s<br>n the GX Le | eague              | $\bigcap \bigcap$ |

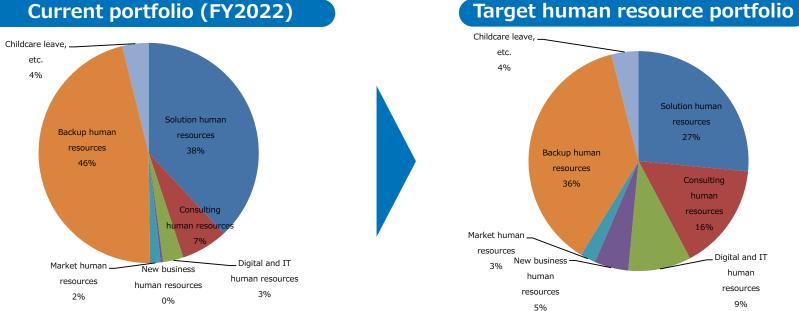
# Sustainable Strategy (Human Capital Management Initiatives)

# ④ 山梨中央銀汗

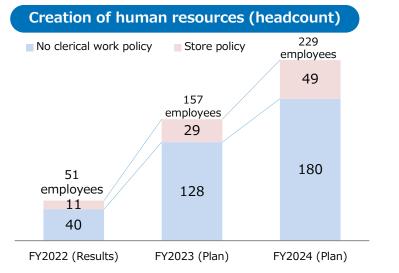
### Practice and disclosure of human capital management



### Target human resource portfolio



### During the period of the Medium-Term Management Plan



#### Deployment of human capital (headcount)

| Centralized head office division Head office planning divisions       |                  | office liaison<br>Jes | divisions         |
|---|------------------|-----------------------|-------------------|
| * Decreases due to retirement, otl terminations, and restrained recru |                  | 134<br>employees      |                   |
| consideration.  | 103<br>employees |                       | 27                |
| 34  | 18<br>6<br>20    |                       | 28                |
| employees   | 20               |                       |                   |
| 6<br>3<br>25  | 59               |                       | 72                |
| FY2022 (Results)  | -<br>Y2023 (Plan | ) F                   | -<br>Y2024 (Plan) |

# Sustainable Strategy (Human Resource Development Policy and Internal Environment Improvement Policy)

# ⑩山梨中央銀行

### Initiative toward realizing human capital management

[Human resource development policy]

### Development of experts

- Seminars on highly difficult qualifications are held. (The Bank offers online courses for SME consultant and FP Level 1, etc.)
- **Reviewed incentive payments for certification.** (Increase incentive payments.)
- External secondment and dispatching

Ideas, technologies, experience, and insights

Teaming up with people with diverse expertise to create businesses from scratch

Creating, one after another, start-up companies that will create an interesting future

\* See the relevant page for DX promotion leader development.

### Diverse work style

| Number of male employees who took childcare leave |   | 25 |
|---|---|----|
|   | Number of male employees who took long-term childcare leave                 | 15 |
|   | Number of male employees who<br>took their childcare leave<br>sporadically* | 10 |

\* Their intention to take long-term childcare leave has also been confirmed.

Raising the ratio of male employees who take childcare leave



### [Internal environment improvement policy]

### Career design

- Strategic personnel reallocation through open recruitment: 12 employees
- New system established to support staff career realization
   My Career Coordination Program (side job)

(Made an open call for transfers to specialized divisions in the Head Office, allowing employees to apply for transfers to posts of their choice (post challenge).)



### Employee engagement

Introduction of engagement survey Formulation and execution of effective improvement measures



Outside the Bank



Spirete A business creation laboratory that invents the future

## DX human resource development



• The DX Planner is an entry-level certification within the Bank.

⑩ 山梨中央銀汗

- In collaboration with personnel of higher certification, they take the initiative in utilizing digital tools to drive the digitalization of the organization.
- As of March 31, 2023, the development target headcount was met.
- Satisfying qualifications certified within the Bank is part of requirements for open calls related to internal DXrelated measures so that such qualifications are linked to various measures.

|   | As of Mar. 31,<br>2023 | As of Mar. 31,<br>2024 | As of Mar. 31,<br>2025 | Total |
|---|------------------------|------------------------|------------------------|-------|
| Development<br>target<br>headcount<br>(KPI) | 150                    | 200                    | 150                    | 500   |
| Results(*)                                  | 171                    | _                      | _                      | _     |
| Percent<br>achievement                      | 114%                   |                        |                        | _     |



# Appendix



Basic Strategy 2 Double Productivity

FY17

**FY18** 

Basic Strategy 3 Pursue Sustainability

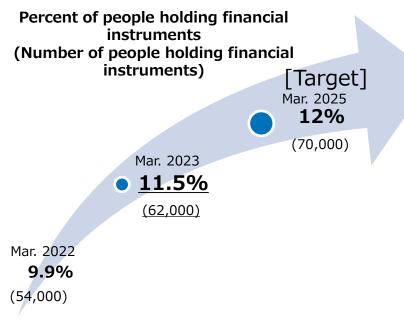
⑩山梨中央銀行

# Supporting customers' asset building

# Rate of financial instrument holders (number) (Yamanashi)

# As of Mar. 31, 2023: 11.5% (62,000 customers), +1.6 pt YoY (+8,000 customers)

- Growth is outpacing the plan.
- The transaction base expanded as a result of proposals for asset building through the use of investment trust accumulation and the NISA system.
- In addition to insurance review proposals through face-to-face consultations, non-face-to-face solicitation through DM and telemarketing was successful.
   (Unit: thousand contracts)



Number of subscriptions to periodic investment plans 46 50 for investment trusts 40 30 20 10 0 FY17 **FY18** FY19 FY20 FY21 FY22 (Unit: thousand users) Number of NISA users 40 30 33 20 10 0 FY17 FY21 FY22 **FY18** FY19 FY20 (Unit: thousand contracts) Number of level-payment policies 21 20 15 10 5

FY19

FY20

FY21

FY22

Population of Yamanashi Prefecture: The population of people aged 20–75, from the national population index by sex (population by age group in 5-year increments) for each prefecture in the 2020 census.

\* 540,000 as of October 1, 2020

Basic Strategy 2 Double Productivity

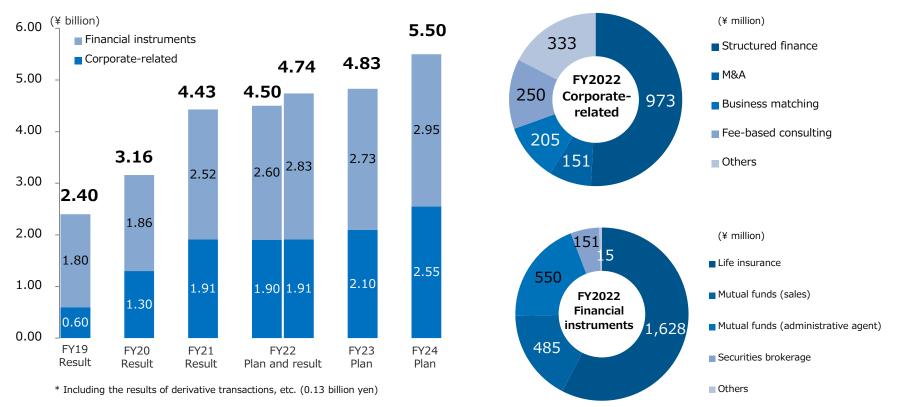
Basic Strategy 3 Pursue Sustainability

⑩山梨中央銀行

# **Consulting support to customers**

# Change in revenue from corporate-related fees and commissions and financial instruments

- Solid results in corporate-related fees and commissions mainly through structured finance and business matching services, due to establishment of consulting operations and alliance with Shizuoka Bank
- Penetration of individual consulting operations in the sale of financial instruments based on customers' life plans and total assets



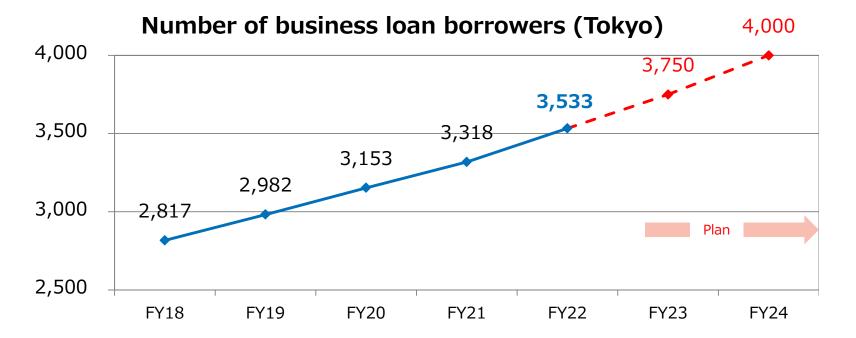
Basic Strategy 2 Double Productivity

Basic Strategy 3 Pursue Sustainability

⑩山梨中央銀行

### Measures to increase the number of business loan customers in Tokyo

- Number of business loan customers in Tokyo is steadily increasing.
- 17 sales branches and the Tokyo Promotion Department, the headquarter organization, work together to develop clients in Tokyo.
- Create customers through collaboration with tax accountants, management consultants, trading companies, existing customers, etc.
- Focusing on activities to contribute to our customers by connecting our customers in Tokyo and Yamanashi Pref., their businesses, and information in both directions.



Basic Strategy 2 Double Productivity

Basic Strategy 3 Pursue Sustainability

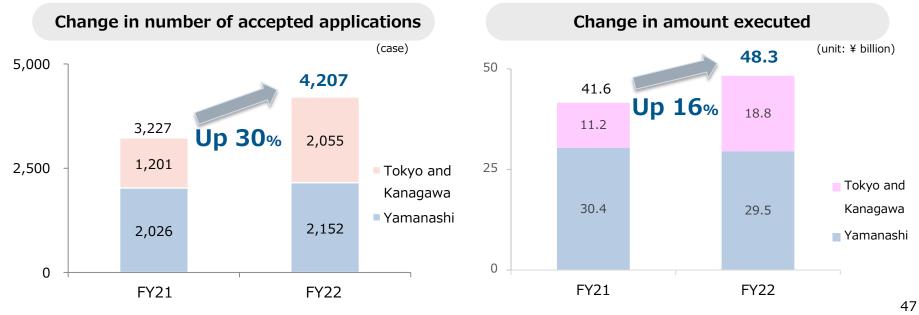
⑪山梨中央銀行

# Amount of new housing-related loans

# **Execution amount for FY2022: 48.3 billion yen** (+6.7 billion yen, up 16% YoY)

The execution amount of new loans increased significantly as we implemented the following measures in FY2022.

- Set interest rates according to market characteristics and increased the speed of returning credit screening results as a result of changing the screening scheme.
- Strengthened measures against dealers (partnered with iYell Group, started taking in deals from mortgage apps).
- Consolidated mortgage operations into Life Square.
- We will actively promote these loans while improving product features in order to achieve the new loan execution target of 200 billion yen during the period of the Medium-Term Management Plan.

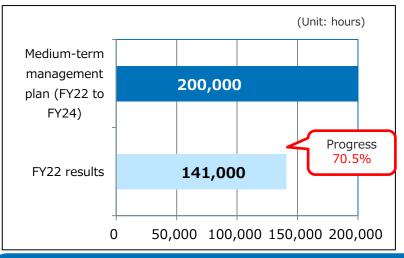


Basic Strategy 2 Double Productivity Basic Strategy 3 Pursue Sustainability

⑩ 山梨中央銀汗

### Achievement of zero clerical work at branches

### Reduction of clerical work load (hours)



Remarkable productivity improvement in divisions on which business operations are concentrated

| Multi-skill<br>development         | • Improve productivity by empowering multi-<br>skill employees and multi-skill<br>management, etc.                      |
|------------------------------------|---|
| Support for<br>branches            | • Improve administrative work that leads to lightening the clerical work of branches.                                   |
| Digitization                       | • Introduce RPA for the preparation of balance certificates by audit firms.   |
| Review of<br>business<br>processes | • Improve clerical work by revising process flows in conjunction with the expansion of business process centralization. |

### **Major initiatives**

| Simplification | <ul> <li>Revise and eliminate clerical work based on an assessment of actual clerical risks.</li> <li>Expand seal-less transactions for various procedures, etc.</li> </ul>                      |
|----------------|--|
| Centralization | <ul> <li>Centralize branch back-office operations for high-variety low volume lots in the head office.</li> <li>Centralize business loan execution processes in the head office, etc.</li> </ul> |
| Systemization  | • Introduce semi-self-service terminals to high counters for streamlining and improving the efficiency of the reception process at branch counters, etc.   |

# Realization of common/joint business with other financial institutions

The slip-less and cashless payment promotion project expanded at the same time in Yamanashi Prefecture.

\* Participation by local governments, financial institutions, and bodies concerned in the prefecture

#### e-storage

Smartphone storage

Account transfer



Basic Strategy 2 Double Productivity

Basic Strategy 3 Pursue Sustainability

# ⑧山梨中央銀汗

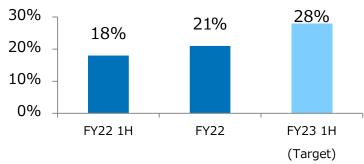
# **Strengthening of digital channels**

<Example bank app screen>

| Expansion of functions<br>of direct channels<br>(2022.10.17–) | <ul> <li>Expand function range and web-based transactions to promote digital shift.</li> <li>Reduce clerical costs by automating back-office operations.</li> </ul>                                   |   |
|---|---|---|
| Introduction of<br>Yamanashi Chugin App<br>(2023.4.18-)       | <ul> <li>Improve usability through UI/UX-conscious screen design.</li> <li>Portal function on the top screen as a gateway to bank transactions</li> <li>Secure new means of communication.</li> </ul> | →         → |

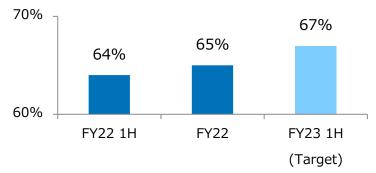


 Accelerate promotion focusing mainly on Yamanashi Chugin App.



\* Figures for Sep. 2022 and Mar. 2023 show the results of "Wallet+" and "Yamanashi Chuo Bank bankbook app with CRECO." The figure for Sep. 2023 (Target) incudes Yamanashi Chugin App.

- Acquisition rate of e-mail address
  - Increase number of e-mail and SMS recipients.



## Major Initiatives in FY2022

Basic Strategy 1 Increase Business Capacity

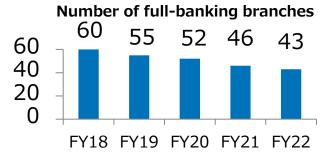
Basic Strategy 2 Double Productivity

Basic Strategy 3 Pursue Sustainability

# **Reforming real channels**

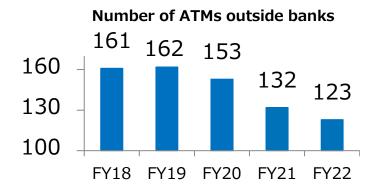
# Branches with full-range services

• Kichijoji branch, Mejirodai branch, and Minamino City branch were changed to function-specific branches.



# Number of ATMs outside banks

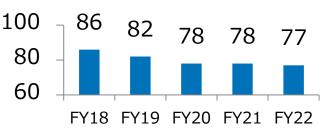
Reduction mainly in low-utilization ATMs



# Consolidation of branches

• Kichijoji branch moved to a new location using the branch-within-a-branch system

⑪山梨中央銀行



### Number of branches

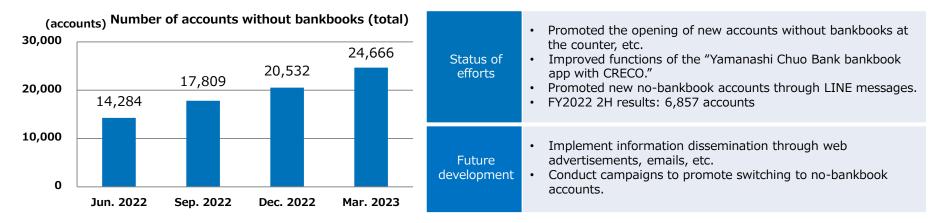
# Strategic personnel reallocation

• Strategic reallocation of 11 human resources created by the Ogikubo area branch reorganization, the relocation of the Kichijoji branch through the branch-within-a-branch method, and the Hachioji area branch reorganization



## Promoting no bankbook and cashless operations

### Promoting no-bankbook operations



### Promoting the shift to cashless operations

|                    | (1) Strengthened the promotion of the use of corporate cards (B-to-B payments).                                      |
|--------------------|--|
| Initiatives        | (2) Started to provide a store payment solution that integrates cashless payment terminals and store cash registers. |
|                    | (3) Started account linkage with au PAY, a smartphone payment service.   |
| Future development | (1) Study cashless payment schemes in the region.  |
| Future development | (2) Expand account linkage with new smartphone payment services.   |

Basic Strategy 2 Double Productivity

Basic Strategy 3 Pursue Sustainability

⑩ 山梨中央銀行

# Shizuoka-Yamanashi Alliance initiatives

Promptly implemented measures to collaborate with Shizuoka Bank and realized earnings benefits significantly exceeding initial plans.

### Earnings benefits

- Aim to achieve earnings benefits of over 10 billion yen (total of both banks over 5 years) by 2025, focusing on market finance (structured finance, etc.) and life plans (Shizugin TM Securities, etc.).
- Results by FY2022: **Approx. 9.1 billion yen** (5-year conversion)
- Contribution to FY2022: Approx. 2.3 billion yen (single year)

### Collaboration in the finance field

- Co-financing in structured finance: 74.5 billion yen
- Co-financing, joint creation of syndicate loans, etc.: 28.4 billion yen
  - ✓ Co-financing of sustainability linked loans: 6 billion yen (Jan. 2023)
- Co-financing as a project related to vitalizing local economy (Dec. 2021)

Yamanashi Pref.

✓ Funds to construct communal villas in

- SANU Original Cabin>
- Executed a co-financing program for a deeptech venture utilizing a debt guarantee scheme (Mar. 2022).
  - ✓ Working capital for advance investment in MaaS business



#### Achievements in the life planning field

- Development of the Yamanashi main office of Shizugin TM Securities
  - ✓ Opened in the Head office (Apr. 2021)
  - ✓ Dispatched seven employees from the Bank to strengthen collaboration.
  - <Cumulative results through FY2022>
    - ✓ Sales of assets under custody: **35.4 billion yen**
    - ✓ Balance of assets under custody : 26.5 billion yen

#### Measures to vitalize local economy

Individual business negotiations held: 21

<Results through FY2022>

- ✓ Number of items negotiated: 751
- ✓ Business matching contracts signed: 120
- ✓ Successful deals: 16.0%
- Joint seminars on vitalizing local economy, including for startups, agribusiness, and local government, etc.
- Established "Shizuoka-Yamanashi Mirai Growth Support Fund," a fund to support business succession jointly invested by the two banks (May 2022).
  - ✓ Executed three investments through FY2022.

# Major Initiatives in FY2022

Basic Strategy 1 Increase Business Capacity

Basic Strategy 2 Double Productivity Basic Strategy 3 Pursue Sustainability

④ 山梨中央銀汗

# Activities for reduction in CO<sub>2</sub> emissions

# Introduction of electricity from renewable energy sources (since Apr. 2022)

Introduced "Yamanashi Power NEXT 'Furusato Hydro Plan,'" a power service plan that uses renewable energy electricity generated at Yamanashi Prefecture's hydroelectric power plants, for our Head Office and

computer center building. This plan provides CO<sub>2</sub> free electricity, which is generated at Yamanashi Prefecture's hydroelectric power plants, provided by Yamanashi Prefecture and TEPCO Energy Partner, Incorporated.

Introducing the plan resulted in a decrease of  $CO_2$  emissions by 1,349 tons in FY2022.



### Introduction of paper file folders (since Apr. 2022)

As part of responses to the Act on Promotion of Resource Recycling Related to Plastics and promotion of SDGs, we have replaced plastic file folders, which are used, for example, to deliver documents to customers, with paper file folders.



### Introduction of ultra-compact battery-powered electric vehicles (BEVs) for commercial use (since Sep. 2022)

As part of our efforts to address climate change and environmental preservation, we introduced ultra-compact

battery-powered electric vehicles (BEVs), three one-seaters and three two-seaters, for a total of six vehicles at two branches. The CO<sub>2</sub> emissions of the newly introduced electric vehicles when driving are about half that of conventional gasoline-fueled light vehicles.



# Discontinuation of self-serve banknote envelopes at all ATMs (in and after Oct. 2023)

In September 2022, we started discontinuing selfserve banknote envelopes at ATMs inside branches at certain branches on a trial basis in order to save paper resources.

In and after October 2023, we will discontinue selfserve banknote envelopes at all ATMs (inside and outside branches). By doing this, we expect to reduce  $CO_2$  emissions by approximately 132 tons per year.

#### 紙資源の使用量削減に取り組んでおります

当キャッシュコーナーの「紙幣袋」 設置終了について いつも山梨中央銀行をご利用いただきまして、誠に ありがとうございます。 当行では、「山梨中央銀行グループSDGs宣言(2019

年5月)」に基づき、紙資源の使用量削減等により持 続可能な社会の実現を目指す取り組みとして、全 キャッシュコーナーに備え付け取り紙幣袋」の設置を 終了することといたしました。 お客さまにご不便をおかけいたしますが、何卒ご理

解を賜りますようお願い申しあげます。

#### 設置終了日 2023年10月1日



## Major Initiatives in FY2022

Basic Strategy 1 Increase Business Capacity

Basic Strategy 2 Double Productivity

Basic Strategy 3 Pursue Sustainability

# ⑧ 山梨中央銀汗

## Status of sustainability support

The amount of execution of sustainable finance has been increasing steadily.

Cornorate activitie

positive impact

Environ ment

External

### **Financial support**

<Scheme diagram>

oan Credit Rating Agency Ltd. (JCR)

#### Loans

In addition to the existing sustainable finance menu (sustainability-linked loan, SDGs support loan, and private placement bonds), we started handling "Positive Impact Finance" from July 2022 to establish a system to support customers' SDG/ESG initiatives from a financial perspective.

#### • Investment

Based on "Yamanashi Chuo Bank Group Investment and Loan Policy," actively invest in projects that help solve environmental and social problems. Specifically, green bonds, sustainability-linked bonds, transaction finance, social bonds, etc.

### **Consulting support**

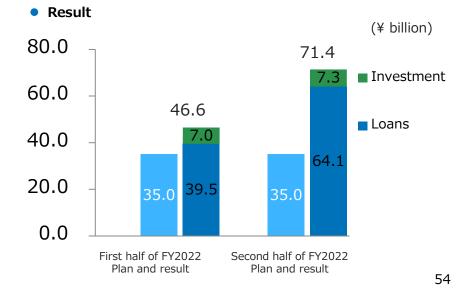
- Actively engaged in SDG consultation for customers, including target selection, materiality selection, support for booklet preparation, and holding study sessions.
- In order to encourage our customers' SDG initiatives, started offering "SDG Declaration Support Service" as part of our fee-based consulting services from July 2022, focusing on supporting our customers in preparing their "SDG Declaration."

| CARRIENARY.   |   |
|---------------|---|
|               |   |
| BATTY BRENORE | Annual Constants     Annu |

### Sustainable finance

#### • Target

| Item Contents                |  |
|------------------------------|--|
| Medium-<br>term target       | 250 billion yen or more  |
| Long-term<br>target          | 800 billion yen or more<br>(including environmental finance of 400 billion<br>yen or more)                                 |
| Period From FY2022 to FY2030 |  |
| Target                       | Investment and lending to solve social or<br>environmental problems toward the creation of<br>sustainable regional society |





Thank you for attending our analyst meeting.

If you have any further questions, please do not hesitate to contact us at the following telephone number, e-mail address or website.

Inquires:

Public Relations and Sustainability Promotion Office in Corporate Planning Division, The Yamanashi Chuo Bank, Ltd.

TEL055 (233) 2111E-mailkouho@yamanashibank.co.jpURLhttps://www.yamanashibank.co.jp/

The reader is advised that these materials contain forward-looking statements. These statements do not constitute guarantees of future business performance, and they involve various risks and unforeseeable future circumstances. The Bank's future business performance may be affected by changes in the business environment that are beyond the prediction or control of the Bank, and actual results may therefore differ substantially from the figures contained in the said forward-looking statements.